

WHAT YOU CAN DO

Should it be necessary, a resident can take legal action to get litter removed from public areas for which the Council is responsible if the litter has been there longer than is allowed. (Please refer to table overleaf).

Firstly, before exercising this right you must give us the chance to clean up. This can be done by our telephone hotline 01773 841572 or letter, being specific about location, type and amount of litter.

In the unlikely event that matters are not put right, you can apply to the Magistrates Court for a Litter Abatement Order. This is a three-stage procedure for which the court will make a small administrative charge. However, we will do our best to clean up before matters reach this stage.

£ MILLIONS

Litter and rubbish dumping costs this country millions of pounds every year. Amber Valley Borough Council fully supports the Environmental Protection Act 1990 which is a major step in helping to solve the litter problem.

The problem would be much less if we all

USE LITTER BINS

USE THE FACILITIES AND SERVICES PROVIDED BY AMBER VALLEY BOROUGH COUNCIL FOR DISPOSING OF RUBBISH, NAMELY:

1. Special collection service. For a small charge the Council will collect household items such as cookers and washing machines. Fridges and freezers are collected for a small charge. Telephone 01773 841326.
2. Use the numerous recycling sites throughout the Borough. Telephone 01773 841326 to find your nearest recycling site.
3. Free bags, gloves, litter pickers and collection are available for community groups wanting to tidy up their local environment. Telephone 01773 841323.

The address of our Headquarters is:

Amber Valley Borough Council
Town Hall, Market Place, RIPLEY,
Derbyshire DE5 3XE
Tel: 01773 570222
Fax: 01773 841343

E-mail: enquiry@ambervalley.gov.uk
Website: www.ambervalley.gov.uk

Switchboard and Reception Opening Hours
9.00am - 4.30pm Monday, Tuesday,
Thursday and Friday.
10.00am - 4.30pm Wednesday



A Minicom telephone system for hearing impaired people is now in operation at the Council. Please dial 01773 841490

EMERGENCY NUMBER

Out of office hours only - 01773 841414
ONLY TO BE USED IN A REAL EMERGENCY -
THREAT TO LIFE OR PROPERTY

Direct Dial Helplines between 9.00am - 4.30pm Monday,
Tuesday, Thursday and Friday.
10.00am - 4.30pm Wednesday

Council Tax Recovery	01773 841445
Business Rates	01773 841444
Benefits/Council Tax	01773 841470
Refuse Collection	01773 841326

NEEDLES HOTLINE NUMBER IS OPEN 24 HOURS - 0800 0925131

OUR TOWN CENTRE OFFICES

Payments and enquiries are at:
Alfreton House, High Street, Alfreton
King Street, Belper
Market Place, Heanor

Opening hours: Monday, Tuesday, Thursday,
Friday 9.00am - 4.30pm
Wednesday 9.00am - 1.30pm
Market Place, Ripley
Opening hours: Monday - Friday
9.00am - 4.30pm



JANUARY 2009

DESIGNED & PUBLISHED BY AMBER VALLEY BOROUGH COUNCIL

HELPING YOU

*to deal
with litter*



number 22



AMBER VALLEY
BOROUGH COUNCIL

Caring & Working for Amber Valley

THE LAW

The Environmental Protection Act 1990 - set out new standards for keeping roads, footpaths, parks, shopping centres, schools and other areas used by the public free from litter.

The people responsible for maintaining the new standards are local authorities (like Amber Valley Borough Council), some government organisations, schools, rail operators and some statutory bodies. They must make sure that land under their control is kept free from litter and refuse, as far as is practicably possible.

We are committed to maintaining the highest standards and keeping people informed of all aspects of litter and related squalor management.

ACTION

The Council's street cleansing team will aim to carry out the following as a minimum:

- Mechanically sweep all highway channels a minimum of two times per year.
- Sweep linking footways four times per year.
- Town centres of Alfreton, Belper, Heanor and Ripley will be swept manually on daily, twice weekly and weekly frequencies.
- 40 village centres will be manually swept on weekly, fortnightly and monthly frequencies.
- Town centre litter bins will be emptied at least daily, and remaining ones weekly.
- Manual litter-pickers will be provided in each town centre.
- A mobile service (Hit Squad) will be provided, should litter build up more than expected.

NEW POWERS FOR AMBER VALLEY BOROUGH COUNCIL

Litter Control Areas

We can now order private owners of land, where access by the public is permitted, to keep it free from litter. Examples of this type of land include car parks and supermarkets.

Street Litter Control Notices

We can now order occupiers of premises, such as fast food shops, to take action to reduce the litter problem in the area in front of their premises.

£2,500 Fines

The maximum fine for litter offences is now £2,500.

ENFORCEMENT

The Council must follow the Code of Practice on Litter and Refuse. According to the Code, the Council should make sure that areas are cleaned as often as necessary to keep them litter-free most of the time.

Compliance with the Code is measured in two ways:

- (i) "Grades" of cleanliness which measure how clean an area should be.
- (ii) "Cleanliness Standards" which give response times for cleaning up the area, if it falls below standard.

The four Grades of cleanliness are defined as:

- Grade "A" - Free of litter.
- Grade "B" - Not much litter apart from a few items.
- Grade "C" - Quite a lot of litter with small build-ups.
- Grade "D" - A lot of litter with big build-ups.

All areas have to be "Zoned". Each Zone has a timescale within which the Council should return it to a litter-free standard. Zoning maps produced by the Council are available for inspection at Ripley Town Hall, or phone the Hotline for details of your zone.

Use the table across to work out how quickly an area should be brought to Grade A.

CLEANLINESS STANDARDS TABLE

Category Zone		Cleanliness Standard			
		A	B	C	D
1	TOWN CENTRES AND SHOPPING	←←←←←	←←←←	←←←	←
2	HIGH DENSITY RESIDENTIAL (flats/terraces)	←←←←←	←←←←	←←←	←
3	LOW DENSITY RESIDENTIAL	←←←←←	←←←←	←←←	←
4	ALL OTHER AREAS	←←←←←	←←←←	←←←	←
5a	BEACHES - Amenity Beaches	←←←←←	←←←←	←←←	←
5b	BEACHES - Other Beaches	←←←←←	←←←←	←←←	←
6a	MOTORWAYS AND STRATEGIC ROUTES - Hard Surface Areas	←←←←←	←←←←	←←←	←
6b	MOTORWAYS AND STRATEGIC ROUTES - Grassed Areas	←←←←←	←←←←	←←←	←
7a	LOCAL ROADS - Hard Surface Areas	←←←←←	←←←←	←←←	←
7b	LOCAL ROADS - Grassed Areas	←←←←←	←←←←	←←←	←
8a	EDUCATIONAL INSTITUTIONS - Hard Surface Areas (term time)	←←←←←	←←←←	←←←	←
8b	EDUCATIONAL INSTITUTIONS - Grassed Areas (term time)	←←←←←	←←←←	←←←	←
9	OPERATIONAL RAILWAY LAND WITHIN 100M OF PLATFORM ENDS	←←←←←	←←←←	←←←	←
10	OPERATIONAL RAILWAY LAND WITHIN URBAN AREAS OTHER THAN IN 9	←←←←←	←←←←	←←←	←
11a	CANAL TOWPATHS IN URBAN AREAS - Paved Areas	←←←←←	←←←←	←←←	←
11b	CANAL TOWPATHS IN URBAN AREAS - Grassed or Non-paved Areas	←←←←←	←←←←	←←←	←
12	PUBLIC LAND ATTRACTING LARGE NUMBERS OF PEOPLE	←←←←←	←←←←	←←←	←

For example, if a town centre (zone 1) deteriorates to Grade D (perhaps on a busy Saturday afternoon) it should be restored to Grade A within 1 hour.

The idea behind the Code of Practice is that what matters is how clean an area is, not how often it is cleaned.

HELP US TO HELP YOU

Help us to control litter - if you know of any litter or dumping problems telephone our 24 hour

LITTER HOTLINE - 01773 841572