

SERVICES AVAILABLE TO YOU

1. DOMESTIC WASTE

Weekly collection service by Amber Valley Borough Council
Tel: 01773 841326

2. SPECIAL COLLECTIONS

Collection by public request through Amber Valley Borough Council
Tel: 01773 841326

3. TRADE WASTE COLLECTION

Collection service provided by Amber Valley Borough Council
Tel: 01773 841453

4. AMENITY SITE - TAYLOR LANE LOSCOE

Domestic Waste / Recycling Site

Opening times:

8.30am - 6.00pm daily (except Christmas Day, Boxing Day and New Years Day)

Call Derbyshire 08 456 058 058

The address of our Headquarters is:

Amber Valley Borough Council

Town Hall, Market Place, RIPLEY,
Derbyshire DE5 3XE

Tel: 01773 570222

Fax: 01773 841343

E-mail: enquiry@ambervalley.gov.uk

Website: www.ambervalley.gov.uk

Switchboard and Reception Opening Hours
9.00am - 4.30pm Monday, Tuesday,
Thursday and Friday.
10.00am - 4.30pm Wednesday



A Minicom telephone system for hearing impaired people is now in operation at the Council.
Please dial 01773 841490

EMERGENCY NUMBER

Out of office hours only - 01773 841414
ONLY TO BE USED IN A REAL EMERGENCY -
THREAT TO LIFE OR PROPERTY

Direct Dial Helplines between 9.00am - 4.30pm Monday,
Tuesday, Thursday and Friday.
10.00am - 4.30pm Wednesday

Council Tax Recovery	01773 841445
Business Rates	01773 841444
Benefits/Council Tax	01773 841470
Refuse Collection	01773 841326

NEEDLES HOTLINE NUMBER IS OPEN 24 HOURS - 0800 0925131

OUR TOWN CENTRE OFFICES

Payments and enquiries are at:

Alfreton House, High Street, Alfreton DE55 7HH

King Street, Belper DE56 1PX

Market Place, Heanor DE75 7AA

Opening hours: Monday, Tuesday, Thursday,

Friday 9.00am - 4.30pm

Wednesday 9.00am - 1.30pm

Market Place, Ripley DE5 3WZ

Opening hours: Monday - Friday

9.00am - 4.30pm



HELPING YOU

*to deal with
flytipping*



number 46



AMBER VALLEY
BOROUGH COUNCIL

Caring & Working for Amber Valley

THE LAW

Flytipping, or the illegal dumping of waste, is an offence under Section 33 of the Environmental Protection Act 1990

It is an offence to carry out the act of flytipping and to knowingly cause or permit the waste to be deposited.



WHAT IS FLYTIPPING? AND WHAT YOU CAN DO TO HELP

Flytipping is usually associated with waste carried or deposited from a motor vehicle.

The vehicle owner or the person using the vehicle is responsible for the actions of flytipping

Flytipping materials can take the following form:-

- Domestic or commercial
- Building materials
- Office waste
- House clearance waste
- Hazardous waste i.e. Asbestos, Chemicals



- Garden waste
- General litter

If you see anyone flytipping you can report them by phoning 01773 841572 giving details of locations and vehicle registrations - example:



This Council will:

1. Prosecute offenders when sufficient evidence has been obtained.
2. Remove flytipping as it is reported.
3. Minimise access to flytipping sites.
4. Erect "No Tipping" signs.

ACTION AGAINST OFFENDERS

UNDER THE LEGISLATION THE MAXIMUM PENALTY ON SUMMARY CONVICTION IN A MAGISTRATES COURT IS

£50,000 AND/OR 12 MONTHS IMPRISONMENT

HELP THIS COUNCIL TO KEEP AMBER VALLEY FREE OF FLYTIPPING

**TELEPHONE HOTLINE
01773 841572**

Note: GARDEN WASTE
Almost all organic waste can be recycled. Phone our recycling hotline for a composting guide and up to date news on our home composting initiatives
Phone 01773 841326